**1. Test Case Document**

**Test Case ID:**

**TC-001**

**Title:**

Verify navigation, product visibility, and contact details on GreenITCo homepage.

**Preconditions:**

* Tester has internet access.
* Tester can access the website via a modern browser (Chrome / Firefox / Safari).
* Site is accessible (not under maintenance).

**Test Steps & Expected Results:**

|  |  |  |
| --- | --- | --- |
| **Step** | **Action** | **Expected Result** |
| 1 | Navigate to <https://greenitco.com/> | Homepage loads successfully. |
| 2 | Verify header menu contains: Home, History, Products, Services, Demo, Connect, Schedule a Call and REQUEST A QUOTE. | All menu items are visible and clickable.  <https://greenitco.com/> |
| 3 | Click **History** and ensure submenu includes: About-us, CSR Activity, Leadership and Customer. | Submenu appears and each item is clickable.  <https://greenitco.com/history> |
| 4 | Click **Products** and ensure submenu includes: Asset management solution, Service Desk Software, Milk Calendar, Live Token & Queue Management, Nextmegabyte, Complaint Management System. | Submenu appears and each item is clickable.  <https://greenitco.com/products> |
| 5 | Click **Services** and ensure submenu includes: Managed Services, Website development, Software-development, App development and Asset-auditing. | Submenu appears and each item is clickable.  <https://greenitco.com/services> |
| 6 | Click Connect and ensure submenu includes:Become-a-partner, MATI AI-BOT, Investors, Career and Contact-us. | Submenu appears and each item is clickable.  [https://greenitco.com/#](https://greenitco.com/) |
| 7 | From homepage, locate the "Milk Calendar" section showing “300000+ downloads.” | Section is present with correct text. |
| 8 | Click on “Milk Calendar → Read More” and confirm redirection to product details or Playstore. | Page or Playstore listing opens with relevant info. |
| 9 | Navigate to **Contact-Us** or click “Connect → Contact-Us.” | Contact details are displayed (addresses for Faridabad, Mumbai, Delaware).  <https://greenitco.com/contact-us> |
| 10 | Scroll to **History** section (via menu). Navigate to About-us | History page loads; “Company was Born” dated 7-September-2017 is present. There is a “DOWNLOADS” options to download brochure with the name of “BROCHURE 01.pdf”that’s not working as a link to download.  [https://greenitco.com/about-us#](https://greenitco.com/about-us) |
| 11 | Navigate to **Services** → **Asset-Auditing**. | Section describes auditing process, including “Physical Verification” and “Automation” workflows. <https://greenitco.com/services/asset-auditing> |
| 12 | Test **Schedule a Call** link. | It opens a form or requests Company name, Contact Person Name, contact details for a demo. Working as expected |
| 13 | For **Demo Request** link. | It opens a form or requests Company name, Contact Person Name, contact details for a demo. Working as expected. ( Same as Schedule a call link ) |

**Postconditions:**

* All links function correctly, except the “DOWNLOADS” in History section mentioned in table above.

**2. Test Report Summary**

**Test Report for TC-001**

| **Attribute** | **Details** |
| --- | --- |
| **Test Case ID** | TC-001 |
| **Tested On** | September 4, 2025 |
| **Browser / OS** | Chrome Version 139.0.7258.155 (Windows 11 version 24H2) |
| **Tester** | Ajay Mishra |
| **Test Status** | PASS |
| **Observations** |  |
| - Header – All expected menu items visible and functional. |  |

* Products submenu items present.
* “Milk Calendar” section shows “300000+ downloads” correctly.
* “Read More” link redirects appropriately.
* Contact details (Faridabad, Mumbai, Delaware) accessible.
* History page shows correct company timeline (e.g., “7-September-2017”).
* Asset auditing page content present.
* “Schedule a Call” and “Demo Request” links lead to forms/popups (functional).

| **Defects Found** | (“DOWNLOADS” option is not working as a download link), In History navigate to About-us, there a brochure is provided to download with the name of “BROCHURE 01.pdf”|  
| **Recommendations** | ( Fix“DOWNLOADS” link on “History 🡪 About-us”; )

**Sample Test Report**

* **Test Case ID**: TC-001
* **Tested On**: September 4, 2025
* **Browser / OS**: Chrome Version 139.0.7258.155 on Windows 11
* **Status**: PASS

**Observations**:

* All menu items and submenus are functional.
* “Milk Calendar” highlights "300000+ downloads" as expected.
* Clicking "Read More" opens product detail or Playstore listing.
* Contact section clearly lists offices in Faridabad, Mumbai, and Delaware.
* History page shows the correct founding date (September 7, 2017).
* Asset auditing page accurately outlines the verification and automation processes.
* "Schedule a Call" link successfully opens the contact form.

**Defects**:  
“DOWNLOADS” option is not working as a download link, In History navigate to About-us, there a brochure is provided to download with the name of “BROCHURE 01.pdf”|.

**Recommendations**:  
Fix “DOWNLOADS” link on “History 🡪 About-us” for “BROCHURE 01.pdf”.

**Summary**

* **Test Case** defines clear steps to verify major site functionality (navigation, content visibility, forms).
* **Test Report** consolidates the test results, observations, defects, and next steps in a structured table.

**Screenshots**

A computer screen with a person on it

AI-generated content may be incorrect.

A screenshot of a computer

AI-generated content may be incorrect.

A screenshot of a computer

AI-generated content may be incorrect.

A group of people sitting at a desk

AI-generated content may be incorrect.